



Patient Rights

Physical and/or Mental Disability American with Disabilities Act (ADA)



- Illegal to discriminate
- Guarantees equal treatment
- Reasonable modification to policies and procedures
- Service animals
 - Accompanied by a Service Animal (not the same as a therapy or emotional support animal)
 - Individuals may be asked only two questions upon entering hospital/clinic facility:
 - o Is this service animal required because of disability?
 - o What work or task has the dog or miniature horse been trained to perform?
- Accessible facilities
 - Facility is ADA accessibility inside and outside (i.e. parking lot, curb ramps, sidewalk, entrance, hallways, bathroom, signs, doors, light switches, room seating, drinking fountains, gift shop, etc.
- Communication methods
 - Examples may include but not limited to, picture communication tools, hearing devices.

Informed Consent

Patients have the right to make decisions about their care

- Patients must be given accurate information in a manner they can understand. The physician or other licensed practitioner should discuss all treatment options with a patient. This includes the option of no treatment.
- Patient needs to know the below for each treatment option:
 - Risk
 - Benefit
 - Potential consequences
- The patient can then give informed consent or refusal for treatment
- A minor (anyone under the age of 18 in most states) with certain health conditions may consent for treatment without parental consent. These conditions include pregnancy, sexually transmitted diseases, sexual abuse, and certain mental health conditions such as alcohol or drug abuse. For more specific information on the treatment of minors in your state, visit their website.

Developmentally Appropriate Care Patient Care Protection

- During each stage of human life there are:
 - Characteristics
 - Needs
 - Developmental challenges
 - Milestones
- Understanding these challenges and milestones helps you provide developmentally appropriate care.
- Being competent in Developmentally appropriate care means:

- Patient data is used to determine patient's health status like illness, injury, chronic conditions and how the patient will be able to manage daily life
- Interpret patient information to identify healthcare needs like medication management and nutrition
- Care is provided according to the patient's developmental age and needs

By clicking CONFIRM I attest to having read the information above, including any attached documents and/or links.

Confirm

You must click CONFIRM to attest to the information above before continuing to any Learning Activities below.